

## Smarter the team, happier the guest

An operations platform connecting every department, so your team works smarter and your guests stay happier.

Happy Customer, Better Revenue



### Guest Services

Improve guest engagement, increase guest satisfaction & track daily tasks and information



### Front Office

Communicate more efficiently, understand each customer needs even before they reach to hotel



### Engineering

Reduce downtime, streamline support process, track preventive maintenance



### House Keeping

Simplify house keeping activities, avoid last minute rush, manage rooms with ease.



### Management

Track asset status, operations and productivity in a single screen. Take decisions based on data.

### NUMBER'S SPEAK

**25%** Productivity improvement

Productivity improves by 20-25% in organizations with connected employees.

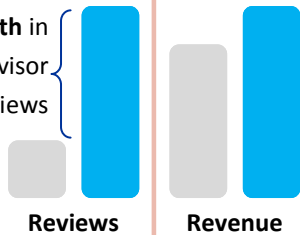
Improved Response time **60%**

Dispatch requests and work orders on real time to the right department. Ensure all requests / work orders are completed on-time with alerts and escalations.

**18%** Cost Savings

Save between 12-18% annually using preventive maintenance over reactive maintenance.

300% growth in TripAdvisor Reviews



20% YoY growth due to Upselling

### A comprehensive solution

Instio GEM offers a comprehensive Guest Engagement platform with many other tools.



#### Automated Feedback Collection

- Collect check-out feedback from customer
- Act on customer pain points even before customer leave.
- Collect Reviews – TripAdvisor & Google
- Improve your online reputation



#### SmartProfile – Smart Guest Folio

- Automatically track all activities
- Understand customer preferences
- Track guest behaviors
- Automated Offers, Birthday and Anniversary wishes
- Track guest loyalty

**Improve Operations, Engage Guests, Track Guest Behavior and Increase Sales with the Instio GEM Platform**

Find out more

Write to us

[hello@instio.co](mailto:hello@instio.co)

Visit Us

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